

complaint[kəm'pleɪnt] *n*

1. 1) недовольство
2) причина недовольства
my chief complaint is that ... - главная причина моего недовольства заключается в том, что ...
 2. жалоба, сетование
he is full of complaints - он постоянно жалуется
to make a complaint - жаловаться
you have no cause /ground/ of /for/ complaint - у вас нет оснований жаловаться
 3. 1) *юр.* жалоба; иск; возбуждение уголовного дела
to lodge /to make, to prefer/ a complaint against smb. - подавать жалобу на /иск против/ кого-л.; возбуждать уголовное дело против кого-л.
bill of complaint - исковое заявление, жалоба (*письменная*)
 - 2) *ком.* рекламация; претензия
customer complaints - претензии потребителей
- **Complaints**** - «стол претензий», «бюро жалоб» (*в магазине*)
4. болезнь, недомогание; боль
a complaint of the liver - боль в печени
he's suffering from a heart complaint - он страдает болезнью сердца
◇ he who makes constant complaint gets little compassion - вечные жалобы не находят сочувствия

complaint

Oxford Advanced Learners Dictionary 8th Ed.

complaint [complaint complaints] *BrE* [kəm'pleɪnt] ^ˈ *NAme* [kəm'pleɪnt] ^ˈ

noun

1. **countable** a reason for not being satisfied; a statement that sb makes saying that they are not satisfied
 - ~ **(about sb/sth)** The most common complaint is about poor service.
 - We received a number of complaints from customers about the lack of parking facilities.
 - I'd like to **make a complaint** about the noise.
 - ~ **(against sb/sth)** I believe you have a complaint against one of our nurses.
 - ~ **(that...)** a **complaint that** he had been unfairly treated
 - a **formal complaint**
 - (*formal*) to **file/lodge** (= make) **a complaint**
2. **uncountable** the act of complaining
 - I can see no **grounds for complaint** .
 - a letter of complaint
3. **countable** an illness, especially one that is not serious, and often one that affects a particular part of the body
 - a skin complaint

Word Origin:

late Middle English: from Old French **complainte**, feminine past participle of **complandre 'to lament'** , from medieval Latin **complangere 'bewail'** , from Latin **com-** (expressing intensive force) + **plangere 'to lament'** .

Thesaurus:**complaint** noun **C, U**

• They have received complaints about the noise.

grievance • *informal* **gripe** •a complaint/grievance/gripe **about** sb/stha complaint/grievance **against** sb/sth**have** a complaint/grievance/gripe**register/voice/deal with/handle/investigate/hear/resolve** a complaint/grievance

Complaint or grievance ? You can **make** a **complaint** to sb, or more formally **file** or **lodge** a **complaint**, often in writing. If you **nurse** or **harbour** a **grievance** , you develop a strong feeling of unfairness over a period of time.

Example Bank:

- He has a minor skin complaint.
- I have a complaint about the food.
- My only complaint is that the website is a little difficult to use.
- Not being able to sleep at night is a very common complaint.
- One of the chief complaints is the cost.
- The tribunal heard complaints against the director.
- The way I was treated gave me no cause for complaint.
- They filed a complaint with the Commission.
- We have had some serious complaints from parents.
- a complaint about working conditions
- a complaint against the police
- a complaint from a customer
- a complaint from the neighbours
- a complaint of unfair dismissal
- complaints arising from late payment

- to make a complaint to the authorities
- He suffers from a skin complaint called 'rosacea'.
- I believe you have a serious complaint against one of our nurses.
- I can see no grounds for complaint.
- I'd like to make a complaint about the noise.
- I'm planning to write a formal letter of complaint.
- The couple have lodged an official complaint against the hospital.
- The police have an independent complaints procedure to deal with such issues.
- We received a number of complaints from customers about the lack of parking.

complaint

Longman DOCE 5th Ed. (En-En)

complaint **S3 W3** /kəm'pleɪnt/ *BrE* ^ˈ *AmE* ^ˈ *noun*

[Date: 1300-1400; Language: Old French; Origin: *complainte*, from *complainedre*; ⇒ ↑ **complain**]

1. **[uncountable and countable]** a statement in which someone complains about something:

- If you wish to make a complaint, you should see the manager.
- The sales assistants are trained to deal with customer complaints in a friendly manner.

complaint about

- Keating was dismissed after complaints about the quality of his work.

complaint of

- complaints of police brutality

complaint from/to

- complaints from local residents
- a complaint to the Advertising Standards Authority

complaint against

- All complaints against police officers are carefully investigated.

complaint that

- We are concerned by complaints that children are being bullied.

2. **[countable]** something that you complain about:

- Our main complaint was the poor standard of service.
- My only complaint is that the price is rather high.

3. **[countable] formal** an illness that affects a particular part of your body:

- He is having treatment for a chest complaint.

• • •

COLLOCATIONS

■ verbs

- **make a complaint** (=complain formally to someone) The manager of the team decided to make a complaint about the referee.
- **file/lodge a complaint formal** (=make a complaint) She filed a complaint against several of her colleagues.
- **have a complaint** (=want to complain about something) Please let us know if you have any complaints about our service.
- **bring a complaint against somebody formal** (=complain in a formal, legal way) Higgins brought a complaint against his former manager.
- **receive a complaint (also have a complaint)** Our department has received a number of complaints from the public.
- **deal with/handle a complaint** Police officers came to the house to deal with a complaint about noise.
- **investigate a complaint** The dog was rescued after officials investigated a complaint of neglect.
- **uphold a complaint** (=say it is reasonable) The complaint was upheld and the advertisement was withdrawn.
- **a complaint concerns something/relates to something** We have received a number of complaints concerning faulty goods.

■ ADJECTIVES/NOUN + complaint

- **a formal/official complaint** The man has lodged a formal complaint against the police.
- **a common/widespread/frequent complaint** A common complaint of children is that parents do not listen to them.
- **a serious complaint** Serious complaints of negligence have been made.
- **a customer/consumer complaint** As a result of the improvements, customer complaints went down by 70%.
- **a bitter complaint** (=a very angry one) The people are full of bitter complaints about their government.
- **a familiar complaint** (=one that you have heard many times) A lack of good public transport is a familiar complaint.

■ phrases

- **cause/grounds for complaint** (=a good reason to complain) I do not think that he has any cause for complaint.
- **a letter of complaint** I wrote a letter of complaint to the hospital manager.
- **a complaints procedure** (=a system for dealing with complaints) There is a very straightforward complaints procedure you must follow.

• • •

THESAURUS

- **complaint** something that you say or write when you are complaining, especially to someone in an official position: If you have any complaints, please contact our customer relations department. | Our main complaint is the poor standard of service. | If you have a complaint, you should write to the manager. | **make a complaint**: Some employees are worried about what will happen to them if they make a complaint. | **complaint about**: Keating was dismissed after complaints about the quality of his work. | **formal complaint**: Mr Kelly has made a formal complaint against the police. | **letters of complaint**: The commission has so far received nearly 10,000 letters of complaint.
- **protest** when someone complains publicly about something that they think is wrong or unfair and should not be allowed to happen: Despite their protests, the students' fees were increased. | **in protest** (=as a way of making a protest): When two members of the team were dismissed, the rest of them walked out in protest. | **protest against**: The ambassador lodged a formal protest against the proposals. | **ignore somebody's protests**: Ignoring my protests, he took off his jacket and wrapped it around my

shoulders.

- **grievance** something that you feel unhappy about because you think that you have been treated unfairly – use this especially about an official complaint you make about the place where you work: **file a grievance** (=officially complain): She filed a grievance last year after her supervisor refused to promote her. | **grievance against**: Anyone who has a legitimate grievance against the company can take it to the arbitration committee. | **air a grievance** (=discuss a grievance publicly): The meetings give employees the opportunity to express their views or air grievances.

complaint

Freakuency Pack

12500 **2130**^{MCW}

15000 **2149**^{COCA}

RANGE: **2k COMPLAINTS** 15575

complaints 9219

complaint 6143

complainant 142

complainants 71

COCA 500k Unlemmatized

4293 **6011**⁶¹³¹ *nn1*

11 **235220**¹² *nnu*
